

# UNISA CYBERSECURITY AWARENESS TRAINING

## BLACK FRIDAY & CYBER MONDAY PHISHING SCAM ALERT!

Unisa urges its students to be vigilant against online shopping scams, especially since scams tend to increase during this time of the year. Scammers may also create a fake online shopping website or send phishing e-mails that mimic well-known brands, tricking individuals into giving away their personal information and banking details.



Phishing e-mails or links often appear very authentic and convincing. Consequently, malicious attackers can gather information that enables them to impersonate genuine users who fall for these scams. Typically, the attacker gains the same level of access to all resources available to the legitimate user.

While we have measures in place to protect against these threats, we rely on your vigilance and assistance to stop them all.

- You should **never** click links inside of a random e-mail, and unless you were expecting an attachment, you shouldn't open those either. **Typical file types containing malicious links** or code are \*.zip, \*.xls, \*.doc, \*.pdf, etc.
- Remember to **check the sender's e-mail address** on any suspicious e-mails.

### BE CYBER SMART AND PROTECT YOURSELF ONLINE!

#### 4 Simple Steps for Safety Online:

- **Use a strong password** that is at least 16 characters long and valid for 30 days. Ensure it includes a mix of upper and lower-case letters, numbers and special characters.
- Implement **Multi-Factor Authentication (MFA)**. [Click here](#) for steps on setting up the Microsoft Authenticator App.
- **Update your software:** Update your system software on all your devices, such as mobile phones, tablets and laptops.
- **Think before you click:** Phishing emails or links may be attempts to try to get you to download harmful software, known as malware. **If you don't recognise the link, trust your instincts, and think before you click.**

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*Help us secure Unisa!  
Together, we can build a  
robust defense against  
cyberattacks.*

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### CONTACT ICT-HELP FOR REPORTING INCIDENTS

Students: **0800 00 1870** or [enquire@unisa.ac.za](mailto:enquire@unisa.ac.za)